

WDTVS and 20tva User Accounts – App-Specific Instructions

After we migrate your account to our new TV Production domain, you will need to update the steps you take to access some applications.

Please refer to the list below for up-to-date information and app-specific instructions.

Last updated March 10, 2021.

Application	Instructions
Adobe	<p>Please continue using your existing TVbyFox credentials to log in to Adobe.</p> <p>We will provide an update when Adobe is available on the new TV Production domain.</p>
Aspera Faspex	<p>The former Fox instance of Aspera Faspex is now retired. All pre-air content should be sent using Charles (https://charles.studio.disney.com), the Disney instance of Aspera Faspex.</p> <p>To request a Charles account, please email the Disney Studios Help Desk at helpdesk@wdsprod.com. Disney sponsorship is required, so we recommend CCing your contact in Post at the Studio and/or WDTV.Support@disney.com.</p>
Box	<p>Please continue using your existing TVbyFox credentials to log in to Box.</p> <p>We will provide an update when Box is available on the new TV Production domain.</p>
CLEAR (DAX)	<p>To update your account with your new email address, please reach out to support@oneclear.com for instructions.</p>
DocuSign	<p>After your account migrates, we will update your DocuSign account to reflect your new @wdtvs or @20tva address. Your existing TVbyFox account will still work as a viewer account after the update.</p> <p>Until we confirm that your email address is updated in the app, please continue logging in to DocuSign with your existing TVbyFox credentials.</p>
Doczilla	<p>We will update your existing access to support your new TV Production account.</p> <p>To access Doczilla, please either log in to https://myapps.microsoft.com and select it from the list of options, or go to https://www.tvbyfox.com, click Doczilla and then select “Sign in using WDTVS email”.</p> <p>Your existing TVbyFox account will continue working for now, but we strongly suggest logging in with your new TV Production account.</p>
FastTrack	<p>Please continue using your existing TVbyFox credentials to log in to FastTrack. We will provide further instructions on the process to request access on your new TV Production account.</p>
Fox Stock Exchange	<p>Please continue using your existing TVbyFox credentials to log in to Fox Stock Exchange.</p> <p>We will provide an update when Fox Stock Exchange is available on the new TV Production domain.</p>

WDTVS and 20tva User Accounts – App-Specific Instructions

Gateworks	Please continue using your existing TVbyFox credentials to log in to Gateworks. We will provide further instructions on the process to request access on your new TV Production account.
OneDrive	For users who have existing access to OneDrive, you can still access the app and existing content with your TVbyFox credentials, but we strongly recommend migrating your files to your new TV Production account.
Scenelichronize	Your existing username and password will continue working. To update your email and username to reflect your new TV Production email, go to your Profile on the Home tab and look for an option to Change Your Email Address . Please note, however, that personal or non-corporate email addresses must not be used to log in to Scenelichronize as an Active User.
Slack	For users who have existing access to Slack, you can still access the app and existing content with your TVbyFox credentials, but we strongly recommend transitioning to Teams for chat communications.
Stewie	We will update your existing access to support your new TV Production account. To log in with your new credentials, select the WDTVS (Azure) option on the Stewie login screen.
Teams	For users who have existing access to Teams, you can still access the app and existing content with your TVbyFox credentials, but we strongly recommend using your new TV Production account going forward.
VisualVault	Please continue using your existing TVbyFox credentials to log in to VisualVault. We will provide an update when VisualVault is available on the new TV Production domain.
WritersRoom Pro	We will update your existing access to support your new TV Production account. To access WritersRoom Pro, go to https://20th.writersroompro.com , click Login and then select Sign in with WDTVS. Your existing TVbyFox account will continue working for now, but we strongly suggest logging in with your new TV Production account.
Zoom	If you have an existing Zoom account, please go to https://wdtvs.zoom.us and enter your new TV Production email address to log in. This domain is the same for both @wdtvs and @20tva users. You can also access via the portal at https://myapps.microsoft.com . Please note that existing meetings will not carry over, so you will need to recreate and re-send your invites.

Any questions?

If the steps above don't work, or you need help with an application that isn't listed, please contact our team at it.support@tvbyfox.com and we will be happy to help!